



RETURN POLICY

We're proud of the high quality product we offer and it shows in our "no-risk" return policy. Our money-back guarantee is designed to encourage people to try our products with complete confidence. Thanks to our high quality standards, product returns and refund requests are very rare.

RETURN POLICY

Preferred Customers may return a product (unopened, partially used or empty) for full refund of the product purchase price within 30 days of the original date of purchase.*

Members may return a product for full credit of the product purchase price within 30 days of the original date of purchase. The credit amount is posted to the Member's internal account with us and can be used toward future product purchases. A refund may be issued instead of a credit in the event that a Member wishes to terminate their Membership.*

* OTHER DETAILS

- Discontinued, reformulated or repackaged products are not eligible for refunds, credits, or exchanges.
- Shipping and handling costs are non-refundable.
- We will only issue one refund/credit per item. Multiple returns/refund requests for the same product (after the initial refund) will not be honored.
- Sales Aids (literature, video & audio materials, marketing materials, etc.) are NOT eligible for refunds.
- If *free* product was received with an order that is being returned, the free product must also be returned to qualify for the refund on that order.
- Items marked non-refundable will not be returned.

How To Return A Product For Credit or Refund

If you wish to return a product for credit or refund, you must either notify us by telephone or by email to receive proper merchandise return instructions or RMA#. All items without an RMA# will be returned or discarded. Please be sure to include your full name (as it appears on your invoice), the invoice number, and your personal identification number.

Questions? Contact our Customer Service Department using the information on the front of this invoice or on our website.